Call Forwarding Command Central

All of the below instructions require you to log in to Command Central using your administrator username and password.

https://commandcentral.commander.com/app

CALL FORWARDING ALWAYS

This feature will forward all incoming calls.

Ring splash signals a user that the Call Forwarding Always feature has been evoked.

Select Call Forwarding Always from the User Services pane.	Call Forwarding Always Users							
A listing of Users and their current	Search Q							
Call Forwarding Always options are displayed.	User ID 🔻	First Name	Last Name	Phone Number		Ring Splash		
	-	Joe Hosted	Citizen Phone	+61-	~	~	041234	
To modify settings:		Hosted	Phone	+61-	×	×	040912	
1. Click on a user.	-	Sip_User	Phone	+61-	×	×	~	
 Modify options as required: Forward To number required if service active. 	Edit Is Ring Splash Active	dacerra	di com a				8	
4. Click Save .	✓ Is Active							
	3000 0000							
	Forward To							

CALL FORWARDING BUSY

This feature will forward incoming calls when the users service is currently in call.

Select Call Forwarding Busy from the User Services pane.	Call Forwarding Busy Users							
A listing of Users and their current	Search Q.							
Call Forwarding Busy options are	User ID 🔻	First Name	Last Name	Phone Number	Active	Forward To		
displayed. To modify settings:	and the second sec	Joe	Citizen	+61-	×			
	and a second second second	Hosted	Phone	+61-	×			
	and the second second second	Hosted	Phone	+61-	×	~		
1. Click on a user.	<	Cin User	Dhana	. 61	~	>		
 Modify Is Active as required. Forward To number required if service active. Click Save . 	Edit Is Active Forward To Cancel Save					×		

CALL FORWARD NO ANSWER

This feature will forward incoming calls when the called user does not answer. The number of rings before a call is classified as no answer can also be set.

Select Call Forwarding No Answer from the User Services pane.	Call Forwarding No Answer Users							*
	Search							Q
A listing of Users and their current Call Forwarding No Answer options are displayed. To modify settings:	User ID 🔻	First Name	Last Name	Phone Number	Active	Forward To	Num	ben
		Joe	Citizen Phone	+61-+61-	×		3	
		Hosted					3	
		Hosted	Phone	+61-	×		3	
1. Click on a user.	<	Sip_User	Phone	+61-	×		3	Ň
 Modify Is Active as required. Forward To and Number of 	Edit		d core a					8
Rings are required if service active.	✓ Is Active							
4. Click Save	Forward To		-					×
	Number Of Rings	3						
	Cancel Save							

CALL FORWARDING NOT REACHABLE

This feature will forward incoming calls when the called user is not reachable – such as a power failure or connectivity loss.

Select Call Forwarding Not Reachable from the User Services	Call Forwarding Not Reachab	le Users				~
pane.	Search					Q
A listing of Users and their current	User ID 🔻	First Name	Last Name	Phone Number	Active	Forward To 🔨
Call Forwarding Not Reachable	and the part of the	Joe	Citizen	+61	×	
options are displayed.	and a register over	Hosted	Phone	+61	×	
To modify cottings:	and a state of the	Hosted	Phone	+61	×	~
To modify settings:	<	Cin Hear	Dhana	. 61	~	>
1. Click on a user.						
2. Modify Is Active as required.	Edit					

- 3. Forward To number required if service active.
- 4. Click Save

Edit I	command com as	۵
✓ Is Active		
Forward To		×
Cancel Save		