




Welcome to Commander

# **UNDERSTANDING YOUR BILL**

Roll over section numbers  
for more information.



**Tax Invoice/Statement**  
M2 Commander Pty Ltd  
ABN 85 136 950 082

**Account Number**  
31000000

**Invoice Number**  
18114896

**Bill Period**  
7 Dec - 6 Jan

**Bill Issued**  
9 January 2019

**BUSINESS NAME**  
1 Address  
SUBURB STATE 0000

**Due Date**  
29 Jan 2019

Previous Balance	Payments and Adjustments	This Invoice	Total Amount Due
\$2,704.71	+	-\$2,704.71	+
		\$2,698.86	=
			\$2,698.86

**Your Account Summary**

SERVICE	TOTAL
Fixed Line	\$476.52
Mobile	\$914.18
Data	\$991.59
IP Voice	\$451.42
Account Charges and Credits	-\$134.85
<b>TOTAL for this invoice (incl \$245.37 GST)</b>	<b>\$2,698.86</b>

**TOTAL AMOUNT DUE:** \$2,698.86

Please note: All charges include GST except International Roaming or when otherwise indicated

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**Payment Slip**


See overleaf for payment methods. If paying by mail please include this payment slip with your cheque.

**Account Number:** 31000000

**Account Name:** ACCOUNT NAME

**Due Date:** 29 January 2019

**Total Amount Due:** \$2,698.86




\*0000 00000000

Thank you for establishing direct debit, your account will be debited on the due date listed above.

+000000200037 > +0039 + <000000000 > <0000269 > +4 +

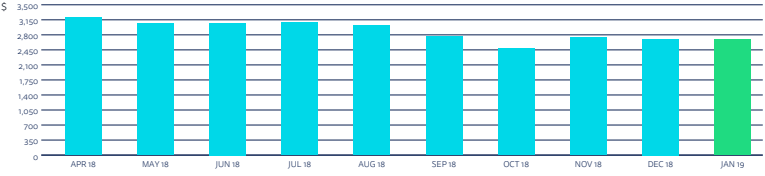
Roll over section numbers for more information.



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**Account Number**  
31000000

**Invoice History**



Month	Amount (Approximate)
APR 18	3,150
MAY 18	2,950
JUN 18	3,100
JUL 18	3,100
AUG 18	3,050
SEP 18	2,850
OCT 18	2,550
NOV 18	2,850
DEC 18	2,850
JAN 19	2,850

**PAYMENT METHODS**

**ELECTRONIC FUNDS TRANSFER**  
BSB: **033828**  
Account No: **200037825**

**BPAY**  
Billers Code: **21436**  
Customer No: **000000000**

**POST OFFICE**  
Pay in person at any post office with the first page of your bill.

**PAY BY PHONE WITH CREDIT CARD**  
Call **1300 559 000**

**FEES**

Late Payment **\$22.00**  
Non-direct debit **\$3.95**


**Set up your auto direct debit to avoid these fees.**


**Alternative Payment Method** **\$2.75**  
If you choose to pay via BPay, Post Office, Cheque or over the phone, this fee will apply.

**LOG IN TO THE TAKE COMMAND ONLINE PORTAL**

- Set up auto direct debit
- Pay online by credit card
- Pay using your mobile and save Take Command to your mobile home screen

[www.takecommand.com.au](http://www.takecommand.com.au)

 **VISA**  
0% Surcharge

 **MasterCard**  
2.89% Surcharge

**QUESTIONS?**


Try our Online Chat on [www.commander.com.au](http://www.commander.com.au)  
Or call us on **132 777**  
(8am-7pm, Monday-Friday)

Need help understanding your bill?  
[www.commander.com/knowyourbill](http://www.commander.com/knowyourbill)

View our Standard Form of Agreement at [www.commander.com.au/customer-terms](http://www.commander.com.au/customer-terms)

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**Account Number**  
31000000

**Payments and Adjustments**

Date	Description	Value (inc GST)
27/12/2018	Payment received - Thank you	-\$2,704.71
Total Payments and Adjustments		-\$2,704.71

**Account Charges and Credits**


Date	Description	Value (inc GST)
07/12/2018	Wireless Data	\$0.00
07/01/2019	Bundle Rebate	-\$134.80
07/01/2019	Business Continuity (Voice only)	\$0.00
07/01/2019	GST Credit Rounding	-\$0.05
Total Account Charges and Credits		-\$134.85

**Account Usage and Service Summary**

	No. of Calls	Value (inc GST)
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Roll over section numbers  
for more information.

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 **Account Number**  
31000000

Fixed Line	Service & Equipment		\$403.95					
	13/1300 Calls	156	\$68.64					
	Local Calls	4	\$0.24					
04000000	Fixed To Mobile	12	\$3.69					
		172	\$476.52					
Mobile	Service & Equipment		\$913.78					
	SMS Message	957	\$0.00					
04000000	Mobile Data Usage	6.38 GB	\$0.00					
	Mobile To 13/1300	15	\$0.00					
	Mobile To 1800	1	\$0.00					
	Calls to Other Mobiles	689	\$0.00					
	Mobile To Fixed	132	\$0.00					
04000000	International SMS	1	\$0.40					
	MMS Message	20	\$0.00					
	Commander to Commander After Hours	142	\$0.00					
	Voicemail Deposit	57	\$0.00					
		2014	\$914.18					
Data	One Time Charges		\$39.90					
	Service & Equipment		\$951.69					
	Broadband Usage	276.57 GB	\$0.00					
			\$991.59					
04000000	Service & Equipment		\$412.70					
	13/1300 Calls	94	\$38.72					
	Local Calls	3	\$0.00					
	National Calls	297	\$0.00					
	Fixed To Mobile	203	\$0.00					
		597	\$451.42					
Other Account Charges	Wireless Data	42.89 MB	\$0.00					
0262000000			\$0.00					
Total Account Usage and Service Summary		2783	\$2,833.71					
<b>Cost Centre Usage and Services Summary</b>								
Cost Centre	Service & Equipment	Local	National	Mobile	13/1300	Other Calls	Data	Total
20003782	\$2,722.02	\$0.24	\$0.00	\$3.69	\$107.36	\$0.40	\$0.00	\$2,833.71
Total	\$2,722.02	\$0.24	\$0.00	\$3.69	\$107.36	\$0.40	\$0.00	\$2,833.71
0262000000								
<b>Line Summary</b>								
20003782								
0893361726					No. of Calls	Value (inc GST)		
	Smart Biz Access Business Line				07/01/2019 - 06/02/2019	\$34.95		

# CONTACT US

