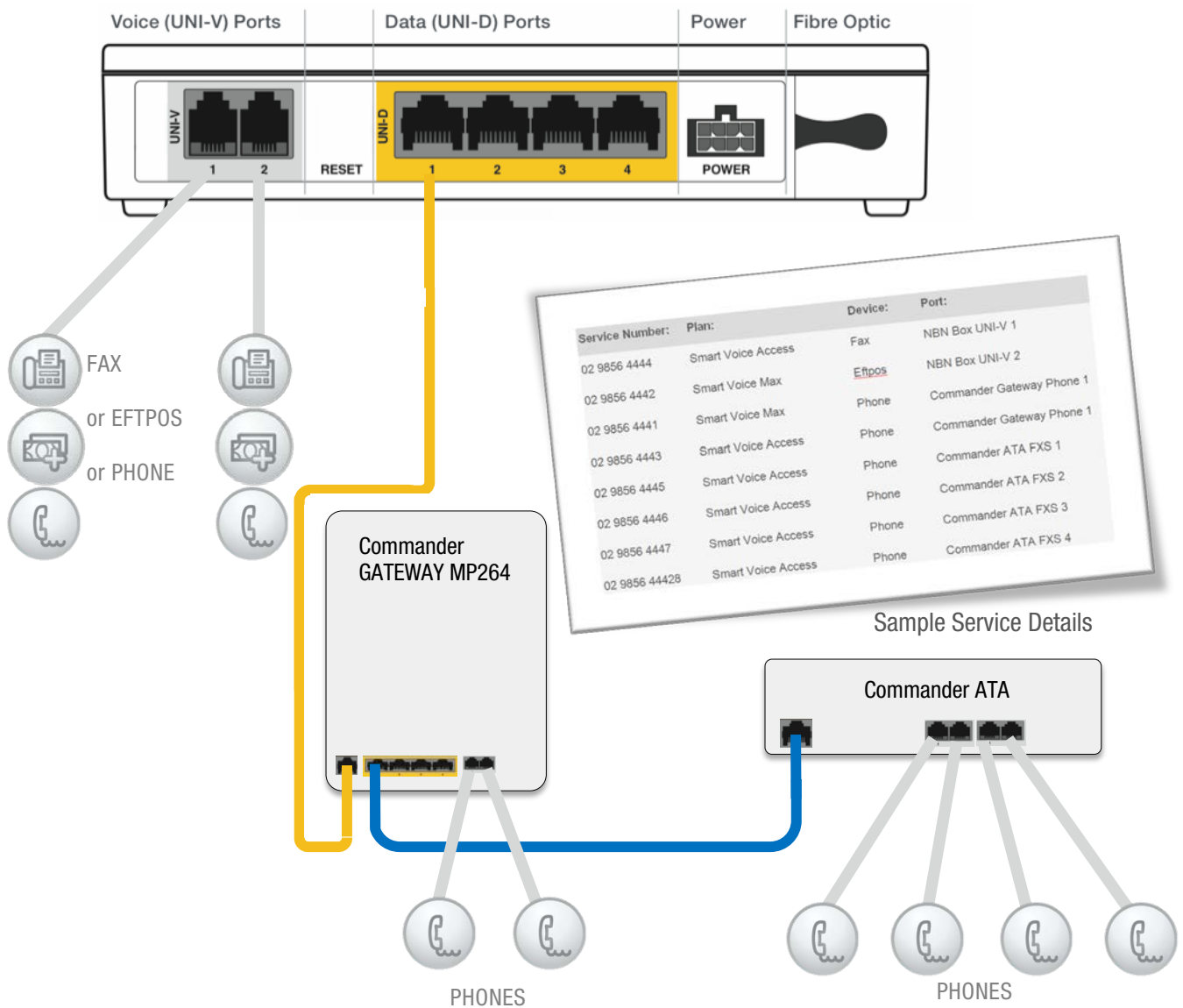


COMMANDER SMART VOICE QUICK INSTALLATION GUIDE

Getting Started:

Once your SMART Voice service has been activated, you can connect your telephone devices to the NBN Network Terminating Device (NTD) and Commander Supplied equipment as per the diagram below. Your Service Details email will show you which service numbers correspond to each port.



Note: Cable colour is for illustrative purposes only. Actual colour may vary and has no relevance to the operation of the service.

Analogue Data Services (Fax, EFTPOS, HiCAPS etc):

The two voice ports (UNI-V) on the NBN connection box (NTD) provide the best support for analogue data services such as Fax and EFTPOS but work equally well for analogue phone handsets. Commander does not guarantee availability of UNI-V ports at your premises or that these devices will operate correctly over the NBN. Please consult with the supplier of your device about its compatibility with the NBN or seek alternatives more suitable for use with the NBN.

Commander Business Gateway (MP264)

Once the two voice ports on the NBN connection box (NTD) are full you will require a Commander Gateway device to connect any further phone lines. The Commander Gateway may also provide your Commander NBN broadband connection if purchased along with your voice services. Follow the Commander Gateway quick installation guide to get connected. The Commander Gateway provides an additional two voice ports.

A Commander Analogue Telephone Adapter (ATA) is required to connect additional lines once the two voice ports on the NTD and two voice ports on the Commander Gateway are full.



Need help with installation or cabling?

If you need assistance with installation or cabling we're here to help. We can send a qualified technician to assess your requirements, and provide an estimate to complete the work. A call out fee may also apply depending on your location. Call us now to arrange an appointment.

Getting HELP:

Need a hand? Call the Commander Support team on 132 777

Note: *Lift phones, monitored fire alarms and fire indicator panels should not be connected to the NBN. A register has been set up to identify where these services are located to support continuity of service for these line types. It is vital to register with NBN Co well before the existing telecommunications network is due to be disconnected in your area. Disconnection could result in undetectable failure of these services.*

You must call NBN Co on 1800 687 626 to register these services - visit <http://www.nbnco.com.au> for more information.