

NBN Readiness Assessment Check List

Thank you for requesting a Commander Business Readiness Assessment check. To help us tailor your NBN service to your needs, please complete the checklist below and email to nbn_readiness@commander.com.

Company: _____

Contact: _____

Telephone Number: (_____) _____

Email: _____

Security & Monitoring Systems

Question 1 - Security

Do you have an alarm?

Yes No (Skip to question 2) Don't Know

Does the alarm have its own phone line?

Yes No Not Sure

If yes, is it monitored by a security company? _____

If so, please provide the Company, Contact and telephone number

Company: _____

Contact: _____

Telephone Number: (_____) _____

Question 2 - Fire Alarm

Do you have a back to base fire alarm? (Not smoke detectors)

Yes No (Skip to question 3) Not Sure

If yes, does it have its own telephone number?

Yes No Not Sure

Note: It's important to register monitored fire alarms with NBN Co before connecting to the NBN. To do this, call 1800 687 626.

Question 3 - Security Camera

Do you have security camera's on site?

Yes No (Skip to question 4) Not Sure

If yes, can they be accessed remotely?

Yes No Not Sure

Are they monitored by a security company?

Yes No Not Sure

Is the footage recorded and stored off site?

Yes No Not Sure

Financial Services

Question 4 - EFTPoS and HiCAPS

Do you use EFTPoS machines?

Yes No (Skip to question 5) Not Sure

If so, how many are at your business address?

1 2 3+

Does each EFTPoS terminal have its own dedicated phone line?

Yes No Not Sure

If yes, who is your provider? _____

Please advise if you use HiCAPs medical system?

Yes No Not Sure

If yes, who is your provider? _____

Question 5 - ATM

Do you have an ATM machine on site?

Yes No (Skip to question 6) Don't Know

Are you required to provide a phone line for the machine?

Yes No Not Sure

Telecommunications

Question 6 - Phone Lines

How many phone lines do you have ?

< 3 4 - 8 10+

How many fax lines do you have?

< 2 2 - 3 5+

What type of fax do you use?

Standalone Fax All in one Printer PC Based

How many dial up modem lines do you have?

1 2 - 3 5+

Question 7 - Phone System

Do you have a phone system?

Make: _____

Model: _____

How many Handsets? _____

Current Maintainer: _____

Question 8 - Internet/VPN Connection

What type of Internet connection do you have?

ADSL SHDSL Ethernet Fibre Not Sure

Provider: _____

Question 9 - Lift Lines

Do you have any emergency lift phones?

Yes No Not Sure

Note: It's important to register emergency lift phones with NBN Co before connecting to the NBN. To do this, call 1800 687 626.

Question 10 - Medical Alarms

Do you have any medical alarms?

Yes No

Note: It's important to register medical alarms with NBN Co before connecting to the NBN. To do this, call 1800 687 626.

We also recommend you speak to a Commander representative for advice on the right type of internet or phone service over the NBN to work with your medical alarm.

Cabling and UPS

Can your existing equipment be connected directly to the new NBN equipment without the need for new cabling between your current copper delivery point and NBN equipment?

Yes No Don't Know

Do you need UPS in the event of a short power failure?

Yes No Don't Know