COMMANDER PHONE

T46G GIGABIT IP PHONE



QUICK REFERENCE GUIDE

> Please read carefully before use.



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COMMANDERPHONE



Using the handset

• Hang up the handset, or press the End Call soft key

OR Using the Speakerphone

• Press 🔊 or the End Call soft key

OR Using the Headset

Press the End Call soft key

How to place a Call on Hold

To place a call on hold

• Press 🔊 or the **Hold** soft key during an active call

To resume the call, do one of the following:

Press or the **Resume** soft key

If there is more than one call on hold

• Press (-) or (-) to switch between calls, then press 🖪 or the Resume soft key to retrive the desired call

How to create a Conference call

To create a Conference call

- Press the Conference soft key during an active call
- Enter the extension or external number of the second party, then press the **Send** soft key
- Press the **Conference** soft key again when the second party answers. All parties are now joined in the conference

Contact Directory

To access the directory and add a Contact

- Press the Directory soft key
- Press Option soft key then Add from the prompt list to add
- Enter contact name and number
- Press Save soft key to accept change

How to Forward a Call

To enable Call Forwarding

• Press the menu soft key when the phone is idle, and then select Call Features > Call Control > Call Forward

Select the desired forward type:

Always Forward

Busy Forward

No Answer Forward enter the ring time to wait before forwarding

For **No Answer** press the **Save** soft key to accept

How to Transfer a Call

You can transfer a call in the following ways:

BLIND Transfer - The call is transferred directly without the need to announce the caller

- Press 📧 or the **Transfer** soft key during an active call. The call is placed on hold.
- Enter the number you want to transfer to
- Press (•• or the Transfer soft key

ASSISTED Transfer - Allows you to announce the caller prior to releasing the call

- Press (c) or the **Transfer** soft key during an active call. The call is placed on hold.
- Enter the number you want to transfer to
- When the second party answers announce the call, then press (•••) or the Transfer soft key

Call History

While the phone is idle

- Press the History soft key to view missed, received and placed calls
- Press or to scroll through the list
 Select an entry from the list
- Press the **Send** soft key to place a call
- Select **Option** soft key, then **Detail** from the prompt list view information about the entry **OR**
- Select Add to Personal to add to your Local Directory

The first time you access call history or contact directory you may be prompted to enter your Command Central password available from your site administrator.