SCHEDULE OF FEES & CHARGES



Fixed Voice Services (PSTN and ISDN) (once-off charges) Implexe PSTN Connection Charges	CHARGE DESCRIPTION	CHARGE (INC. GST)
Inplace - Standard or Additional Connection\$\$\$900Inplace - Tech Will - Standard Connection\$\$\$200New Service/Connection - Standard Connection\$\$\$900Additional Connection - Standard Connection\$\$\$900Messagebank Away Installation\$\$\$000Line Hurt Installation\$\$\$000Connection to Socket\$\$000Distance Connection or Standard Connection\$\$\$000Connection to Socket\$\$000Connection to Socket\$\$000New Connection for ISDN 2\$\$\$000New Connection for ISDN 300\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000Implace Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$0000Implace Connection of ISDN 12000 (Dista 2 Shanced)\$\$\$0000Implace Connection of ISDN 12000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$\$0000Conversion from ISD	Fixed Voice Services (PSTN and ISDN) (once-off charges)	
Inplace - Standard or Additional Connection\$\$\$900Inplace - Tech Will - Standard Connection\$\$\$200New Service/Connection - Standard Connection\$\$\$900Additional Connection - Standard Connection\$\$\$900Messagebank Away Installation\$\$\$000Line Hurt Installation\$\$\$000Connection to Socket\$\$000Distance Connection or Standard Connection\$\$\$000Connection to Socket\$\$000Connection to Socket\$\$000New Connection for ISDN 2\$\$\$000New Connection for ISDN 300\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000Implace Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$000New Connection of ISDN 2000 (Dista 2 Shanced)\$\$\$0000Implace Connection of ISDN 12000 (Dista 2 Shanced)\$\$\$0000Implace Connection of ISDN 12000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$0000Conversion from ISDN 2000 (Dista 2 Shanced) or ISDN 2000 (Dista 2 Shanced)\$\$\$\$0000Conversion from ISD	PSTN Connection Charges	
Inplace - Tech Visit - Additional Connection\$75.50New Barvice/Connection with New Service\$75.50Messagabonk Aroy Installation\$75.50Messagabonk Aroy Installation\$75.50Ine Hunt Installation\$75.50Reconnection Form Temporary Service Disconnection\$75.50Stocket\$75.50ISDN Connection for ISDN 2\$75.50New Connection for ISDN 2\$75.50New Connection for ISDN 10\$75.50New Connection for ISDN 10\$75.50New Connection for ISDN 20\$75.50New Connection for ISDN 20\$75.50New Connection of ISDN 20 20 ISDN 2 Enhanced\$75.50In-place Connection of ISDN 20 20 ISDN 2 Enhanced\$75.50In-place Connection of ISDN 2007030 (per 2 Matrix link)\$75.50Activation of additional/field 10 Channels on existing ISDN 10/20/30 service\$75.50ISDN Conversion Form SINN 10 ISDN 2 risDN 2 Enhanced or ISDN 2 Direct Indial (one service)\$75.50Conversion from ISDN 2 risDN 2 Enhanced or ISDN 2 Direct Indial (one service)\$75.50Conversion from ISDN 2 risDN 2 Enhanced or ISDN 2 Direct Indial (one service)\$75.50Conversion from ISDN 2 risDN 2 Enhanced I ISDN 10/20/30 (per exis 2 Mitrix link)\$75.50Conversion from ISDN 2 risDN 2 Enhanced I ISDN 10/20/30 (fer exis 2 Mitrix link)\$75.50Conversion from ISDN 2 risDN 2 Enhanced I ISDN 10/20/30 (fer exis 2 Mitrix link)\$75.50Conversion from ISDN 2 risDN 2 Enhanced I ISDN 20/20/30 (fer exis 2 Mitrix link)\$75.50Conversion from ISDN 2 risDN 2 Enhanced I ISDN 10/20/30 (fer exis 2 Mitrix li		\$59.00
New Service/Connection - Standard Connection Standard Connection Additional Connection with New Service 3000000000000000000000000000000000000	Inplace – Tech Visit – Standard Connection	\$125.00
Additional Connection with New ServiceinterfactorMessagebonk Away Installation0.644.00Line Hunt Installation0.646.20Reconnection Fee Form Temporary Service Disconnection0.655.00Connection To SocketPDDISDN Connection for ISDN 20.420.00New Connection for ISDN 20.620.00New Connection for ISDN 200.620.00New Connection for ISDN 20 Enhanced0.610.00Inclace Connection for ISDN 20 ISDN 2 Enhanced0.610.00Inclace Connection for ISDN 20 ISDN 2 Enhanced0.600.00Inclace Connection for ISDN 20 ISDN 2 Enhanced or ISDN 200.000.600.00Additional ISDN 20 ISDN 2 Enhanced or ISDN 20 IND/20/30 service0.600.00Conversion from ISDN 20 ISDN 2 Enhanced or ISDN 20 Intel Indial (one service)0.5250.00Conversion from ISDN 20 ISDN 2 Enhanced or ISDN 20 Intel Indial (one service)0.5250.00Conversion from ISDN 20 ISDN 2 Enhanced or ISDN 20 Intel Indial (one service)0.5250.00Conversion from ISDN 20 ISDN 2 Enhanced or ISDN 20 IND/20/30 (ore each 2 Mbirly Inix)0.6150.50PSTN Value Added Features Charges0.600.00Messagebonk0.650.00Silent Line Nor Busines0.630.00CPE - Sound Residential Phone Rental0.630.00CPE - Sound Residential Phone Rental0.630.00CPE - Sound Residential Phone Rental0.630.00 <t< td=""><td>Inplace – Tech Visit – Additional Connection</td><td>\$75.50</td></t<>	Inplace – Tech Visit – Additional Connection	\$75.50
Messagabank Away Installation944400Line Hun Installation944500Reconnection Fee From Temporary Service Disconnection965500Connection to Sacket9700ISDN Connection for ISDN 2965500New Connection for ISDN 2965500New Connection for ISDN 20965500New Connection for ISDN 20965500New Connection for ISDN 20965500New Connection for ISDN 20965500New Connection for ISDN 20 (SDN 2 Febnaced965500Implace Connection of ISDN 10/20/30 (per 2 Melris link)972000Additional ISDN 2 re ISDN 2 Febnaced965000Linplace Connection of ISDN 10/20/30 (per 2 Melris link)972000Additional ISDN 2 re IsDN 2 Febnaced9750000Conversion from ISDN 2 re ISDN 2 Enhanced or ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Conversion from ISDN 2 re ISDN 2 Enhanced for ISDN 2Direct Indial (one service)9750000Messagabank Xway995000995000Messagabank Xway995000Mumber Redirection (Iz months prepaid)965000Mumber Redirection (Iz months prepaid)965000<	New Service/Connection – Standard Connection	\$299.00
Line Hunt Installation Space Reconnection Fee From Temporary Service Disconnection Space Connection to Socket OPD ISBN Connection Charges (once-off charges) Connection New Connection for ISDN 2 Space New Connection for ISDN 20 Space New Connection for ISDN 30 Connection for ISDN 10 New Connection of ISDN 20 (Space 2 Mbit/s link) Space New Connection of ISDN 20 (Space 2 Mbit/s link) Space Activation of additional/idle 10 Charnels on existing ISDN 10/20/30 service Space Additional ISDN 2 trans time as first Space Space Connection of ISDN 20 r ISDN 2 Enhanced or ISDN2 Direct Indial (one service) Space Conversion from ISDN 20 r ISDN 2 Enhanced (one service) or ISDN with Multiple Number Space Conversion from ISDN 20 r ISDN 2 Enhanced (one service) or ISDN with Multiple Number Space Conversion from ISDN 20 r ISDN 2 Enhanced (one service) ar ISDN 20 with Multiple Number Space Messogebank Space Space Messogebank Kindu Space Space Ine Hunt (per line) Space Space Number Redirection (contripoid) S	Additional Connection with New Service	\$179.00
Reconnection fee from Temporary Service Disconnection SSS.00 Connection to Socket PDD IBD Connection fr ISDN 2 ACCONNECTION FISDN 2 New Connection for ISDN 2 ACCONNECTION FISDN 2 New Connection for ISDN 20 CONNECTION FISDN 20 New Connection for ISDN 20 CONNECTION FISDN 20 New Connection of ISDN 20 rBDN 2 Fibanced CONNECTION FISDN 20 Include connection of ISDN 20 rBDN 2 Fibanced CONNECTION FISDN 20 Include connection of ISDN 20 rBDN 2 Fibanced CONNECTION FISDN 20 Conversion of ISDN 20 rBDN 2 Fibanced or ISDN 20 restrice CONNECTION FISDN 20 Conversion from PSTN to ISDN 2 rBDN 2 Fibanced or ISDN 20 rest Indial (one service) CONNECTION FISDN 20 rBDN 2 Fibanced or ISDN 20 rest Indial (one service) Conversion from ISDN 2 ra ISDN 2 Enhanced or ISDN 20 rest Indial (one service) CONNECTION FISDN 20 rBDN 20 rest Indial (one service) Conversion from ISDN 2 ra ISDN 2 Enhanced or ISDN 10/20/30 (for each 2 Mbit/s link) S0 S0000 Conversion from ISDN 2 ra ISDN 2 Enhanced or ISDN 20/200 (for each 2 Mbit/s link) S0 S0000 Conversion from ISDN 2 ra ISDN 2 Enhanced or ISDN 20/200 (for each 2 Mbit/s link) S0 S0000 Conversion from ISDN 2 ra ISDN 2 Enhanced (one service) S0 S0000	Messagebank Away Installation	\$44.00
Connection to Socket PDD ISDN Connection Charges (once-off charges) ISDN Connection for ISDN 2 S420.00 New Connection for ISDN 10 S52495.00 S5363.00 New Connection for ISDN 30 S540.00 S540.00 Implace Connection for ISDN 30 S540.00 S540.00 Implace Connection of ISDN 30 S540.00 S540.00 Implace Connection of ISDN 30 S540.00 S540.00 Implace Connection of ISDN 10/20/30 (per 2 Mbit/s link) S550.00 S550.00 Additional ISDN 2 at same time as first S550.00 S550.00 Conversion from ISDN 2 Di ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S250.00 Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S250.00 Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S250.00 Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S190.00 Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S190.00 Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S190.00 Conversion from ISDN 2 to ISDN 2 Enhanced ISDN 10/20/30 (for each 2 Mbit/s link) S190.00	Line Hunt Installation	\$46.20
ISDN Connection Charges (once-off charges) Second Connection for ISDN 2 Second Connection for ISDN 10 Second Connection for ISDN 10 Second Connection for ISDN 20	Reconnection Fee From Temporary Service Disconnection	\$55.00
New Connection for ISDN 2 6420.00 New Connection for ISDN 10 \$2,895.00 New Connection for ISDN 20 \$3,630.00 New Connection for ISDN 30 \$3,630.00 In-place connection of ISDN 20 ISDN 2 Enhanced \$1,000.00 In-place connection of ISDN 20 (SDN 2 Enhanced) \$720.00 Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service \$1,000.00 Additional ISDN 2 at some time os first \$350.00 ISDN Conversion Charges (ance-off charges) Conversion from ISDN 2 Enhanced or ISDN 2 timet Indial (one service) \$250.00 Conversion from ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1,100.00 \$1,000.00 Conversion from ISDN 2 fistn 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1,000.00 \$1,000.00 PSTN Value Added Features Charges Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1,000.00 PSTN Value Added Features Charges Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1,000.00 PSTN Value Added Features Charges Conversion 15DN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1,000.00 PSTN Value Added Features Charges S65.50 \$3,000	Connection to Socket	POD
New Connection for ISDN 10 \$2,695.00 New Connection for ISDN 20 \$3,630.00 New Connection for ISDN 30 \$4,070.00 Inplace Connection of ISDN 2 rehanced \$4,070.00 Inplace Connection of ISDN 10/20/30 (per 2 Mbil/s link) \$5,720.00 Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service \$1,000.00 Additional ISDN 2 ot same time as first \$360.00 ISDN Conversion Charges (ence-off charges) Conversion from PSTN to ISDN 2 enhanced on service) or ISDN with Multiple Number Conversion from PSTN to ISDN 2 enhanced on service) or ISDN with Multiple Number \$250.00 Conversion from ISDN 2 or ISDN 2 Enhanced or ISDN 20/30 (for each 2 Mbil/s link) \$100.00 PSTN Value Added Features Charges Conversion from ISDN 2 or ISDN 2 Enhanced on SUD/30 (for each 2 Mbil/s link) \$100.00 Messagebank \$1550 \$500 \$500 Messagebank Karay \$1550 \$500 Messagebank Karay \$1550 \$500 Messagebank Karay \$1550 \$500 Messagebank Karay \$1500 \$500 Messagebank Karay \$1500 \$500 Messagebank Karay	ISDN Connection Charges (once-off charges)	
New Connection for ISDN 20\$3,6,30,00New Connection of ISDN 30\$4,070,00Inplace Connection of ISDN 2 or ISDN 2 Enhanced\$3,6,00In-place connection of ISDN 10/20/30 (per 2 Mbil/s link)\$3,720,00Activation of additional/liel 0 Channels on existing ISDN 10/20/30 service\$3,6,00Additional ISDN 2 at same time as first\$3,860,00ISDN Conversion Charges (once-off charges)\$3,600Conversion from PSTN to ISDN 2 or ISDN 2 Enhanced or ISDN 2 Direct Indial (one service)\$2,500,00Conversion from ISDN 2 or ISDN 2 Enhanced or ISDN 20/30 (for each 2 Mbil/s link)\$3,100,00PSTN Value Added Features Charges\$3,650Messagebank\$3,650Messagebank Away\$3,650Selent Line Non Busines\$3,650CPE - Standard Residential Phone Rental\$3,600CPE - Standard Residential Phone Rental\$3,600Number Redirection (a morths prepaid)\$3,000Number Redirection (a morths prepaid)\$3,000Number Redirection (2 morths prepaid)\$3,000Number Redirection (2 morths prepaid)\$3,000Number Redirection (2 morths prepaid)\$3,000Number Redirection (3 morths prepaid)\$3,000Number Redirection (2 morths prepaid)\$3,000Number Redirection (2 morths prepaid)\$3,000Number Redirection (3 morths prepaid)	New Connection for ISDN 2	\$420.00
New Connection for ISDN 30()Inplace Connection of ISDN 12 or ISDN 2 Enhanced()In-place connection of ISDN 17/20.30 (per 2 Mbit/s link)()Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service()Additional ISDN 2 at same time as first()ISDN Conversion Charges (once-off charges)()Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service)()Conversion from ISDN 2 to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service)()Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link)()PSTN Value Added Features Charges()Messagebank()Messagebank Kirtual()Messagebank Virtual()Silent Line Non Business()CPE - Standard Residential Phone Rental()Number Redirection (j months prepaid)()Number Redirection (j months prepaid)() <td< td=""><td>New Connection for ISDN 10</td><td>\$2,695.00</td></td<>	New Connection for ISDN 10	\$2,695.00
Inplace Connection of ISDN 2 or ISDN 2 Enhanced St40.00 In-place connection of ISDN 10/20/30 (per 2 Mbit/s link) S720.00 Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service St100.00 Additional ISDN 2 at same time as first S380.00 ISDN Conversion Charges (once-off charges) Conversion Thom PSTN to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service) S250.00 Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) St100.00 PSTN Value Added Features Charges Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) S100.00 PSTN Value Added Features Charges Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) S100.00 Messagebank S100.00 S100.00 S100.00 Messagebank Away S100.00 S100.00 Messagebank Virtual S6.50 S100.00 S100 Line Hunt (per line) S6.50 S100.00 S100 Number Redirection (postpaid) Pone Rental S4.50 CPE - Standard Residential Phone Rental S6.50 Number Redirection (2 months prepaid) S6.50 Number Redirection (2 months prepaid) S6.50	New Connection for ISDN 20	\$3,630.00
In-place connection of ISDN 10/20/30 (per 2 Mbit/s link) (1) Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service (3) Additional ISDN 2 at some time as first (3) ISDN Conversion Charges (once-off charges) (3) Conversion from PSTN to ISDN 2 Enhanced or ISDN2 Direct Indial (one service) (3) Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) (3) PSTN Value Added Features Charges (3) Messagebank (3) Messagebank Virtual (3) Silent Line Non Business (3) CPE - Standord Residential Phone Rentral (3) Number Redirection (sonths prepaid) (3) Number Redirection (12 months prepaid) (3) Number Redirection (12	New Connection for ISDN 30	\$4,070.00
Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service (1) Additional ISDN 2 at same time as first (3) ISDN Conversion Charges (once-off charges) (3) Conversion from PSTN to ISDN 2 Enhanced or ISDN2 Direct Indial (one service) (3) Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) (3) PSTN Value Added Features Charges (3) Messagebank (3) Messagebank Way (3) Messagebank Way (3) CPE - Standard Residential Phone Rental (3) CPE - Standard Residential Phone Rental (3) CPE - Calling Number Display Rental Touchphone (3) Number Redirection (3 months prepaid) (3) Number Redirection (2 months prepaid) (3) Number Redirection (2 months prepaid) (3) Canter Standard (3) Conversion (2) (3) CPE - Calling Number Display Rental Touchphone (3) Number Redirection (3 months prepaid) (3) Number Redirection (2 months prepaid) (3) Number Redirection (2 months prepaid) (3)	Inplace Connection of ISDN 2 or ISDN 2 Enhanced	\$140.00
Additional ISDN 2 at same time as firstS360.00ISDN Conversion Charges (once-off charges)Conversion from PSTN to ISDN 2 Enhanced or ISDN 2 Direct Indial (one service)\$250.00Conversion from ISDN 2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link)\$310.00PSTN Value Added Features ChargesMessagebank\$6.50Messagebank Away\$319.50Messagebank Virtual\$6.50Silent Line Non Business\$4.99CPE - Standard Residential Phone Rental\$6.50Number Redirection (postpaid) (per line)\$6.50Number Redirection (postpaid) (per line)\$6.50Number Redirection (postpaid) (per line)\$6.50Number Redirection (conths prepaid)\$6.50Number Redirection (2 months prepaid)\$6.50Contrel Top Isplay\$6.50Contrel Top Isplay\$6.50Suiness Links\$6.50Contrel Top Isplay\$6.50Suiness Links\$6.50Contrel Top Isplay\$6.50Contrel Top Isplay\$6.50Cont Isplay\$6.50 <t< td=""><td>In-place connection of ISDN 10/20/30 (per 2 Mbit/s link)</td><td>\$720.00</td></t<>	In-place connection of ISDN 10/20/30 (per 2 Mbit/s link)	\$720.00
ISDN Conversion Charges (once-off charges) Conversion from PSTN to ISDN2 or ISDN 2 Enhanced or ISDN2 Direct Indial (one service) \$250.00 Conversion from ISDN2 to ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$1100.00 PSTN Value Added Features Charges \$550.00 Messagebank \$6.50 Messagebank kirtual \$100.00 Line Hunt (per line) \$6.50 Silent Line Non Business \$6.50 CPE - Standard Residential Phone Rental \$6.50 Number Redirection (postpaid) (per line) \$6.00 Number Redirection (so months prepaid) \$6.00 Number Redirection (12 months prepaid) \$6.00 Coll Return \$6.00 Number Redirection (12 months prepaid) \$6.00 Number Redirection (12 months prepaid) \$6.00 Coll Return \$6.00 Coll Return \$6.00 Coll Control <	Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service	\$1,100.00
Conversion from PSTN to ISDN 2 or ISDN 2 Enhanced or ISDN2 Direct Indial (one service) \$250.00 Conversion from ISDN2 to ISDN 2 Enhanced (one service) or ISDN with Multiple Number \$250.00 Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) \$100.00 PSTN Value Added Features Charges \$65.00 Messagebank \$65.50 Messagebank Wary \$65.50 Messagebank Virtual \$65.50 Line Hurt (per line) \$60.00 Silent Line Non Business \$44.99 CPE - Standard Residential Phone Rental \$45.50 Number Redirection (costpaid) (per line) \$30.00 Number Redirection (costpaid) (per line) \$33.00 Number Redirection (for months prepaid) \$66.00 Number Redirection (for call Diversion \$33.00 Number Redirection (for call Diversion \$33.00 Loop metering \$4.95 Call Control \$34.95 Call Control \$33.00 Number Redirection (for months prepaid) \$66.00 Number Redirection (for call Diversion \$34.90 Coll Control \$34.00 Coll	Additional ISDN 2 at same time as first	\$360.00
Conversion from ISDN2 to ISDN 2 Enhanced (one service) or ISDN with Multiple Number (%250.00 Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) (%10.000 PSTN Value Added Features Charges (%10.000 Messagebank (%15.500 Messagebank Away (%15.500 Messagebank Virtual (%15.500 Line Hunt (per line) (%16.500 Silent Line Non Business (%16.500 CPE - Standard Residential Phone Rental (%16.500 Number Redirection (postpaid) (per line) (%16.000 Number Redirection (in conths prepaid) (%16.000 Number Redirection (in conths prepaid) (%16.000 Number Redirection (12 months prepaid) (%16.000 Number Held for Call Diversion (%16.000 Suiness Links (%16.000 Call Control (%16.000 Call Return (%16.000 Colling Number Display (%16.000 Call Return (%16.000 Suiness Links (%16.000 Coll Return (%16.000 Call Control (%16.000 Call Control	ISDN Conversion Charges (once-off charges)	
Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) Stin0.00 PSTN Value Added Features Charges Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link) Stin0.00 Messagebank Messagebank Stin0.00 Stin0.00 Messagebank Away Stin0.00 Stin0.00 Stin0.00 Stin0.00 Stin0.00 Messagebank Virtual Stin0.00 Stin0	Conversion from PSTN to ISDN2 or ISDN 2 Enhanced or ISDN2 Direct Indial (one service)	\$250.00
PSTN Value Added Features Charges Messagebank \$6.50 Messagebank Away \$6.50 Messagebank Away \$19.50 Messagebank Virtual \$7.50 Line Hunt (per line) \$6.00 Silent Line Non Business \$4.99 CPE - Standard Residential Phone Rental \$4.90 CPE - Calling Number Display Rental Touchphone \$9.00 Number Redirection (postpaid) (per line) \$3.00 Number Redirection (3 months prepaid) \$3.00 Number Redirection (12 months prepaid) \$3.00 Number Redirection (12 months prepaid) \$3.00 Number Held for Call Diversion \$3.80 Loop metering \$4.99 Call Control \$4.99 Call Return \$0.35 per call Calling Number Display \$4.90 Calling Number Display \$4.90 <td< td=""><td>Conversion from ISDN2 to ISDN 2 Enhanced (one service) or ISDN with Multiple Number</td><td>\$250.00</td></td<>	Conversion from ISDN2 to ISDN 2 Enhanced (one service) or ISDN with Multiple Number	\$250.00
Messagebank Sc.50 Messagebank Away Sc.50 Messagebank Virtual Sc.50 Messagebank Virtual Sc.50 Line Hunt (per line) Sc.50 Silent Line Non Business Sc.50 CPE - Standard Residential Phone Rental Sc.50 CPE - Calling Number Display Rental Touchphone Sc.50 Number Redirection (postpaid) (per line) Sc.50 Number Redirection (3 months prepaid) Sc.50 Number Redirection (12 months prepaid) Sc.50 Number Held for Call Diversion Sc.50 Sc.50 Sc.50 Call Control Sc.50 Call Return Sc.50 Calling Number Display Sc.50 Fax Duet Monthly Rental Sc.50 FaxStream FaxBank Sc.50 FaxStream Never Busy Fax	Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link)	\$1,100.00
Messagebank Away(1993)Messagebank Virtual(1993)Line Hunt (per line)(1993)Silent Line Non Business(1993)CPE - Standard Residential Phone Rentol(1993)CPE - Calling Number Display Rentol Touchphone(1993)Number Redirection (postpaid) (per line)(1993)Number Redirection (a months prepaid)(1993)Number Redirection (12 months prepaid)(1993)Number Held for Call Diversion(1993)Business Links(1993)Call Control(1993)Call Return(1993)Call Return(1993)Call Return(1993)Fax Duet Monthly Rental(1993)Fax Duet Monthly Rental(1993)Fax Duet Monthly Rental(1993)Fax Stream Fax Bank(1993)Fax Stream Never Busy Fax(1993)	PSTN Value Added Features Charges	
Messagebank Virtual 0.00000000000000000000000000000000000	Messagebank	\$6.50
Line Hunt (per line) \$6.00 Silent Line Non Business \$6.00 Silent Line Non Business \$6.00 CPE - Standard Residential Phone Rental \$6.00 CPE - Calling Number Display Rental Touchphone \$6.00 Number Redirection (postpaid) (per line) \$6.00 Number Redirection (3 months prepaid) \$6.00 Number Redirection (6 months prepaid) \$6.00 Number Redirection (12 months prepaid) \$6.00 Number Redirection (12 months prepaid) \$6.00 Number Held for Call Diversion \$6.00 Solor metering \$6.00 Coll Return \$6.00 Call Return \$6.00 Solor Monthly Rental \$6.00 Fax Duet Monthly Rental \$6.00 FaxStream FaxBank \$6.00 FaxStream Never Busy Fax \$6.00	Messagebank Away	\$19.50
Silent Line Non Business 64.99 CPE - Standard Residential Phone Rental \$4.99 CPE - Calling Number Display Rental Touchphone \$4.50 CPE - Calling Number Display Rental Touchphone \$9.00 Number Redirection (postpaid) (per line) \$33.00 Number Redirection (3 months prepaid) \$33.00 Number Redirection (6 months prepaid) \$66.00 Number Redirection (12 months prepaid) \$33.00 Number Redirection (12 months prepaid) \$38.80 Loop metering \$38.80 Coll Control \$4.95 Call Control \$4.95 Calling Number Display \$38.80 Coll Return \$4.95 Calling Number Display \$3.00 Calling Number Display \$3.50 Fax Duet Monthly Rental \$3.00 FaxStream FaxBank \$4.95 FaxStream Never Busy Fax \$6.50	Messagebank Virtual	\$7.50
CPE - Standard Residential Phone Rental \$4.50 CPE - Calling Number Display Rental Touchphone \$3.00 Number Redirection (postpaid) (per line) \$3.00 Number Redirection (3 months prepaid) \$3.00 Number Redirection (6 months prepaid) \$3.00 Number Redirection (12 months prepaid) \$3.00 Susiness Links \$3.00 Loop metering \$3.00 Coll Control \$3.00 Call Return \$3.00 Calling Number Display \$3.00 Fax Duet Monthly Rental \$3.00 FaxStream FaxBank \$3.00 FaxStream Never Busy Fax \$4.00	Line Hunt (per line)	\$6.00
CPE - Calling Number Display Rental Touchphone 9.00 Number Redirection (postpaid) (per line) 30.00 Number Redirection (3 months prepaid) 333.00 Number Redirection (6 months prepaid) 333.00 Number Redirection (12 months prepaid) 333.00 Number Redirection (12 months prepaid) 333.00 Number Redirection (12 months prepaid) 333.00 Number Held for Call Diversion \$33.00 Susiness Links 333.00 Loop metering 333.00 Call Control \$33.00 Call Return \$33.00 Calling Number Display \$33.00 Fax Duet Monthly Rental \$33.00 FaxStream FaxBank \$33.00 FaxStream Never Busy Fax \$35.50	Silent Line Non Business	\$4.99
Number Redirection (postpaid) (per line)\$30.00Number Redirection (3 months prepaid)\$33.00Number Redirection (6 months prepaid)\$66.00Number Redirection (12 months prepaid)\$130.00Number Held for Call Diversion\$130.00Business Links\$66.00Loop metering\$66.00Call Control\$4.95Call Return\$0.35 per callCalling Number Display\$7.15Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	CPE – Standard Residential Phone Rental	\$4.50
Number Redirection (3 months prepaid)StatutNumber Redirection (6 months prepaid)\$66.00Number Redirection (12 months prepaid)\$130.00Number Held for Call Diversion\$29.95Business Links\$66.00Loop metering\$66.00Call Control\$4.95Call Control\$0.35 per callCall Return\$0.35 per callCalling Number Display\$7.15Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	CPE – Calling Number Display Rental Touchphone	\$9.00
Number Redirection (6 months prepaid)\$66.00Number Redirection (12 months prepaid)\$130.00Number Held for Call Diversion\$29.95Business Links\$30.00Loop metering\$30.00Call Control\$4.95Call Return\$0.35 per callCalling Number Display\$0.35 per callFax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Number Redirection (postpaid) (per line)	\$30.00
Number Redirection (12 months prepaid)\$\$130.00Number Held for Call Diversion\$\$29.95Business Links\$\$36.00Loop metering\$\$4.95Call Control\$\$0.35 per callCall Return\$\$0.35 per callCalling Number Display\$\$7.15Fax Duet Monthly Rental\$\$0.26FaxStream FaxBank\$\$0.50FaxStream Never Busy Fax\$\$0.50	Number Redirection (3 months prepaid)	\$33.00
Number Held for Call Diversion\$29.95Business Links\$38.80Loop metering\$4.95Call Control\$4.00Call Return\$0.35 per callCalling Number Display\$7.15Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Number Redirection (6 months prepaid)	\$66.00
Business LinksABusiness Links\$Loop metering\$Call Control\$Call Return\$Calling Number Display\$Fax Duet Monthly Rental\$FaxStream FaxBank\$FaxStream Never Busy Fax\$	Number Redirection (12 months prepaid)	\$130.00
Loop metering \$4.95 Call Control \$4.00 Call Control \$4.00 Call Return \$6.035 per call Calling Number Display \$7.15 Fax Duet Monthly Rental \$6.00 FaxStream FaxBank \$6.50 FaxStream Never Busy Fax \$6.50	Number Held for Call Diversion	\$29.95
Call ControlCall Stream FaxBankFaxStream Never Busy FaxStream Call Stream St	Business Links	\$8.80
Call Return\$0.35 per callCalling Number Display\$7.15Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Loop metering	\$4.95
Calling Number Display\$7.5Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Call Control	\$4.00
Fax Duet Monthly Rental\$9.00FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Call Return	\$0.35 per call
FaxStream FaxBank\$6.50FaxStream Never Busy Fax\$6.50	Calling Number Display	\$7.15
FaxStream Never Busy Fax \$6.50	Fax Duet Monthly Rental	\$9.00
	FaxStream FaxBank	\$6.50
Remote Access \$4.00	FaxStream Never Busy Fax	\$6.50
	Remote Access	\$4.00

All fees and charges listed are inclusive of GST and charged per month unless stated otherwise.



CHARGE DESCRIPTION	CHARGE (INC. GST)
Abbreviated Dialling (1-8 numbers)	\$4.00
Abbreviated Dialling (9-40 numbers)	\$4.20
Abbreviated Dialling (9-60 numbers)	\$4.40
ISDN Value Added Features Charges	
Charge for Direct Indial (per 100 number block)	\$77.00
Reservation of Numbers for ISDN 2 with Direct Indial and ISDN 10/20/30 (per 100 number block)	\$108.00
Line Hunt	\$6.00
Group Number Directory (GDN)	\$5.50
ISDN Auxiliary Number	\$4.50
ISDN 2 Calling Line Identification Presentation (CLIP)	\$12.00
ISDN 10/20/30 Calling Line Identification Presentation (CLIP) (per 2 Mbit/s link)	\$23.50
Extension Level Billing on ISDN 2 with Direct Indial (per Indial group)	\$23.50
Extension Level Billing on ISDN 10/20/30 (per Indial group)	\$108.00
Local Number Portability Administrative Charge (once-off charges)	
Per Number (simple port)	\$8.00
Analogue Indial Numbers	
First Batch (up to 100 Numbers)	\$840.00
Each Additional 100 Numbers (or part thereof)	\$387.00
FaxStream, MSN (Multiple Service Number)	
First Batch (up to 2 numbers)	\$59.00
Each Additional Number	\$8.00
Centel Plus, Linehunt	
First batch (up to 5 numbers)	\$59.00
Each additional number	\$8.00
ISDN 10/20/30, ISDN 2 with Direct Indial	
First batch (up to 100 numbers)	\$840.00
Each additional 100 numbers	\$387.00
ISDN 2 and ISDN 2 Enhanced	
First batch (up to 5 numbers)	\$55.88
Each additional number	\$4.27
Telstra Fee For Service (once-off charges)	
Service Call Charge *Consists of service call plus the first 15 minutes of labour.	
Attendance at your premises or another site	
Between 8am and 5pm Monday to Friday (except public holidays)	\$95.00
All other times (After Hours)	\$296.00
Incorrect Callout Charge	
Attendance at your premises or another site	
Between 8am and 5pm Monday to Friday (except public holidays)	\$135.00
All other times (After Hours)	\$354.00
Labour Charge	
Labour charge for each 15 minute block or part thereof	A
Between 8am and 5pm Monday to Friday (except public holidays)	\$40.00
All other times (After Hours)	\$58.00
Charge for each Fast Fix request	\$59.00
Materials Charge – you will be charged for any materials used.	POD



CHARGE DESCRIPTION		CHARGE (INC. GS	т)
Inbound Services (once-off charges)			
Adds, Moves and Changes			\$40.00
Postcode Routing Configuration			\$1,000.00
RVA/IVR Recording			\$50.00
New 13 Number			\$1,100.00
Inbound Feature Charges			
Exchange Service Area Routing			\$175.00
Post Code Routing			\$450.00
Mobile Location Routing (MOLI)			\$450.00
RVA/IVR Service			\$20.00
Commander Phone and Commander Key Phone Se	ervices		
Smart Extras - Commander Phone and Commander	r Key Phone		
Key Account (Key Phone Only)	Shared account per advertised number		\$5.00
Commander Mobility	Smart UC client for mobile		\$4.95
Reception Central	Receptionist Thin Client		\$74.95
Cloud Q	Incoming call queue in the cloud (includes 2 x Access)		\$9.95
Cloud Q Access	Addition cloud Q user access		\$4.95
Auto Receptionist	Automated IVR (Eg press 1 for sales, 2 for service etc)		(First one Free) \$10.00
Hunt Group (Per Group)	Automated call routing or ring group		(First one Free) \$8.00
Fax2Email	Receive incoming Fax via Email		\$8.00
10 Number Range	Block of 10 Numbers		\$16.00
50 Number Range	Block of 50 Numbers		\$22.00
100 Number Range	Block of 100 Numbers		\$33.00
Hardware - Commander Phone and Commander I (purchased outright or via 24 month repayment op	-	Outright	MRO
Reception Sidecar (For Office T46G or Executive T48G)	Commander EXP40	\$129.00	\$7.95
Additional Cordless Handset (rings with first handset)	Commander W52H	\$99.00	\$5.95
8 Port POE Gig-E Switch	DLink DGS-1100-08P	\$190.00	\$12.00
24 Port POE Gig-E Switch	DLink DGS-1210-28P	\$690.00	\$32.00
24 Port PoE Gig-E Switch with Voice VLAN Support	DLink DGS-1510-28P	\$940.00	\$46.00
Wireless Headset Adaptor	EHS36	\$45.00	\$2.95
Wireless Headset with Electronic Switchhook Adaptor	Plantronics CS540	\$400.00	\$22.00
Wired Headset with Adaptor Cable	Plantronics HW251	\$140.00	\$8.00
Wired Noise Cancelling Headset with Adaptor Cable	Plantronics HW251N	\$160.00	\$9.00
Wall Mount - Essentials Desk - T41P Wall Mount Bracket		\$12.00	NA
Wall Mount - Office - T46G Wall Mount Bracket		\$12.00	NA
Wall Mount - Sidecar - EXP40 Wall Mount Bracket		\$12.00	NA
Handset Non-Return Fee - Commander Phone and	l Commander Key Phone		
Handset Non-Return Fee - Essentials & Essentials Cordles	ss Key		\$200.00
Handset Non-Return Fee - Office & Office Key			\$300.00
Handset Non-Return Fee - Executive & Executive Key			\$400.00
Handset Buy Out Fee - Commander Phone and Comman	nder Key Phone		
Handset Buy Out Fee (available to cancelling customers	only after 24 months)	:	\$50.00 per handset
Shipping and Handling Charges - Commander Ph	one and Commander Key Phone		
Shipping and Handling			\$9.95 per item

All fees and charges listed are inclusive of GST and charged per month unless stated otherwise.



CHARGE DESCRIPTION	CHARGE (INC. GST)
Commander Smart Voice (including Smart Biz Fibre) Charges (NBN Voice)	
Smart Voice Connection Charges (once-off charges)	
Set up Fee – 0 Month	\$59.00
Set up Fee – 24 Month	\$0.00
Valet NBN Site Inspection	\$199.00
Valet Installation	POA
Missed Appointment Fee	\$50.00
Smart Voice Value Added Features Charges	
Line Hunt (per line)	\$4.50
Calling Number Display	\$2.00
Voicemail Box (per user)	\$6.00
Local Number Portability Administrative Charge (once-off charges)	
Per Number (simple port)	\$8.00
Smart Voice Hardware Charges	
Commander Business Gateway	\$189.00
4 Port ATA	\$240.00
8 Port POE Gig-E Switch	\$190.00
Ethernet over Power Adaptor	\$149.00
Shipping and Handling Charges	
Commander Gateway by itself	\$19.95
All other items (and Gateway sent with any other item)	\$9.95 per item
SIP Trunking Services	
Smart Extras	
Enhanced SIP user	\$4.95
- Required to purchase other user level Smart Extra's as per Commander Phone	
- Features equivalent to Commander Phone Executive	
Setup, maintenance and cancellation	
Setup Fee (24 month contract)	\$0.00
Setup Fee (0 month contract) Per channel	\$45.00
Moves, Adds, Changes fee per request	\$25.00
Channel upgrades (increase in number of channels)	\$0.00
Channel downgrades (reduction in number of channels)	\$100.00
Mobile Voice Services (once-off charges)	
SIM Replacement	\$29.95
Change of Mobile Service Number (due to harassing, malicious or nuisance calls only)	\$35.00
Premium Mobile Service Numbers	
Silver	\$50.00
Gold	\$100.00
Platinum	\$200.00
DSL (once-off charges)	
Incorrect Call Out Fee DSL L2	\$99.00
Incorrect Call to Helpdesk DSL L2	\$55.00
DSL Incorrect Callout Attendance B/H	\$85.00
DSL Incorrect Callout Labour, Diagnosis & Testing	POD



CHARGE DESCRIPTION	CHARGE (INC. GST)
NBN Co Fee For Service Charges (once-off charges)	
Labour Rate	\$82.50 per hour
Initial Non Standard Installation	Labour Rate + Materials over and above Initial Standard Installation
Subsequent Installation	\$297.00 + Labour Rate + Materials over and above Initial Standard Installation
nbn Professional Installation for FTTC & HFC	\$175.00
Professional Splitter Installation at time of a Standard Installation for FTTB & FTTN	Labour Rate (min 2 hours) + Materials (min \$10)
Professional Splitter Installation not at time of a Standard Installation for FTTB & FTTN	Labour Rate (min 3 hours) + Materials (min \$10)
No Fault Found (No Truck Roll Required) \$55.00	Labour Rate (min 2 hours)
No Fault Found (Truck Roll Required) Labour Rate (min 2 hours)	Labour Rate (min 3.5 hours) + Materials (min \$10.00)
No Fault Found (Truck Roll Required and Professional Splitter Installation) for FTTB & FTTN	Labour Rate (min 3.5 hours)
Late Cancellation (Site Visit Required) for FTTB, FTTN, FTTC & HFC	+ Materials (min \$) \$82.50
Missed Appointment for FTTB, FTTN, FTTC & HFC	\$82.50
Restoration	\$55.00
Incorrect Callout for FTTB, FTTN, FTTC & HFC	\$82.50
Voiceband Reinstatement for FTTB & FTTN	\$275.00
Transition Reversal for FTTB & FTTN	\$275.00
New Greenfield Development Charge	\$300.00
Rapid Fibre Additional IP Addresses	
Additional 4 IP Addresses	\$23.10
Additional 8 IP Addresses	\$38.50
Additional 16 IP Addresses	\$70.40
Additional 32 IP Addresses	\$117.70
Additional 64 IP Addresses	\$227.70
Additional 128 IP Addresses	\$431.20
Additional 256 IP Addresses	\$777.70
All Services	
Miscellaneous Fees and Charges	
Paper Billing	\$2.95
Bill Reprints	\$5.50
Non-Preselect Fee (per account)	\$11.00
Change of Ownership (per PSTN service)	\$59.00
Change of Ownership (per ISDN2 Service)	\$118.00
Change of Ownership (per ISDN10 Service)	\$220.00
Late Payment Fee	\$22.00
	\$30.00
Payment by AMEX / Diners Card	2.89% surcharge
Payment by Visa / MasterCard	0.43% surcharge
Pay By Post	\$2.75
Cheque Processing Fee Direct Debit Dishonoured Fee	\$2.75
BPAY Processing Fee	\$1.00
Cheque Dishonoured Fee	\$27.50
Non Direct Debit Surcharge	\$3.95
	\$0.00