

How to connect your Gateway to NBN.

If the gateway is provided by Commander (MP264 or AR129), please follow the directions contained in the Quick Start Guide contained in the box. These units will automatically configure themselves on your Commander nbn service.

If you are providing your own device, there are a few aspects that need to be considered to ensure that your service is able to connect.

1. The authentication details provided by us will be required to connect to your Commander nbn service using PPPoE. Your WAN IP address and DNS Servers etc... will be automatically obtained.
2. The Commander nbn Service will be delivered via an RJ45 UNI-D port on the NBN Co Network Terminating Device (NTD) for FTTP, Wireless and HFC. If you have FTTB/N at your premises, the Commander nbn service will be delivered with a copper pair which will need to be connected to your nbn-certified gateway. For FTTC, the service will be delivered via an RJ45 UNI- D on the NBN CO Network Connection Device (NCD). The Commander nbn will be 802.1Q VLAN tagged on VLAN 100.
3. If your gateway supports DNS Relay, you can take advantage of that feature. To configure your DNS, visit commander.com/support and find DNS settings under the following support headings: Internet > general Information > What are the settings for email and DNS?

NETWORK OVERVIEW

